

# TalkTalk Tariff Guide

Prices effective from 1st October 2008

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## Talk UK Weekend

## Talk UK Evening & Weekend

## Talk UK Anytime

## Talk Total Evening & Weekend

## Talk Total Anytime

## Talk Plus Evening & Weekend

## Talk Plus Anytime

## Talk Global Evening & Weekend

## Talk Global Anytime

## Talk International Evening & Weekend

## Talk International Anytime

	Monthly Talk plan fee*	Daytime UK calls**	Landline calls**	Evening and Weekend UK Landline calls**	Inclusive calls to International landlines***	Inclusive calls to UK mobiles
Talk UK Weekend	Free	3.9ppm		Inclusive Weekends, 1.4ppm in the Evening	-	-
Talk UK Evening & Weekend	£2.65	3.9ppm		Inclusive	-	-
Talk UK Anytime	£5.49	Inclusive		Inclusive	-	-
Talk Total Evening & Weekend	£9.49	3.9ppm		Inclusive	55 international destinations (excluding daytime)	100 minutes to any network (excluding daytime)
Talk Total Anytime	£14.49	Inclusive		Inclusive	55 international destinations (anytime)	100 minutes to any network (anytime)
Talk Plus Evening & Weekend	£7.99	3.9ppm		Inclusive	-	60 Minutes to any network (excluding daytime)
Talk Plus Anytime	£12.49	Inclusive		Inclusive	-	60 Minutes to any network (anytime)
Talk Global Evening & Weekend	£6.49	3.9ppm		Inclusive	36 international destinations (excluding daytime) plus discounted rates to the rest of the world	-
Talk Global Anytime	£10.49	Inclusive		Inclusive	36 international destinations (anytime) plus discounted rates to the rest of the world	-
Talk International Evening & Weekend	£5.89	3.9ppm		Inclusive	36 international destinations (anytime)	-
Talk International Anytime	£9.99	Inclusive		Inclusive	36 international destinations (anytime)	-

Calls to UK Mobiles, 0845 and 0870 Numbers		All Other Calls	
Daytime:	Mon-Sun - 6am-6pm	Daytime:	Mon-Fri - 6am-6pm
Evening:	Mon-Sun before 6am and after 6pm	Evening:	Mon-Fri before 6am and after 6pm
		Weekend:	Midnight Friday to Midnight Sunday

\*\* Includes G21. Excludes calls to 0845 and 0870 numbers and calls to Jersey & Guernsey. Calls of more than 70 minutes will be charged at the standard TalkTalk rate of 3.9ppm

\*\*\* Inclusive international calls are not eligible for Calling Circle discounts. Calls are inclusive for up to 70mins, redial after 69 minutes to avoid further charges

Prices shown are inclusive of VAT.

All calls are charged based on the rate applicable when the call was initiated.

A connection fee of 7p per call will be applied to all chargeable calls made outside of your call plan, excluding those with a fixed fee element or those which are free.

## Standard call rates

UK Mobile numbers*	Daytime	Evening
Vodafone	12.00	7.00
O2	12.00	7.00
Orange	12.00	7.00
T-Mobile	12.00	7.00
TalkTalk Mobile	12.00	7.00
Virgin Mobile	12.00	7.00
Fresh	12.00	7.00
Three	12.00	7.00
BT Mobile	12.00	7.00

  

UK non-geographical services	Daytime	Evening
0870 (National)	6.00	1.50
0845 (Local)	2.00	0.50
0845 (Calling Circle)	1.33	0.33

Other UK geographical numbers	Daytime	Evening	Weekend
Jersey & Guernsey	2.70	1.80	1.35

  

TalkTalk specific	Daytime	Evening	Weekend
TalkTalk Internet	2.00	2.00	2.00

  

Calls to Emergency Services	Daytime	Evening	Weekend
999	FREE	FREE	FREE
112 (European Code)	FREE	FREE	FREE

All prices in pence per minute (inc. VAT) unless otherwise stated.

\*Calls to ported mobiles are priced according to the network that originally issued that mobile number.

Calls shall be charged in one minute increments (with any part minute rounded up to the nearest minute). Individual call charges will then be rounded up to the nearest penny. Your total call charges rounded up to the nearest penny.

## TalkTalk Line Rental, Calling Features and additional charges

**Standard Monthly Line Rental £10.50**

Select Services	Price per month
1 Service	£1.50
2 Services	£3.00
3 Services	£3.50
4 Services	£3.50
5 Services	£4.00
All 6 services	£4.50

**Services include:**  
Call Diversion, Call Waiting,  
Caller Display, Reminder Call,  
Ring Back and Three-way calling

Other Services	Price per month
Withhold number	Free
Voicemail Standard	Inclusive
Voicemail Plus	£2.50
Last Caller Barring	£3.18
Anonymous Caller Reject	£3.80

Engineering charges	Charge
Per call out	£85.00 + VAT
Per hour (or part thereof)	£55.00 + VAT
Minimum charge period	1 hour

Pay-per-use services	Price per use/per text
1471 Call Return	9p
Ring Back	13.5p
Reminder Call	18p
Three Way Calling	45p
Text to a fixed line in the UK	9p
Text to a UK mobile telephone	9p
Premium Text	£1.76

Extras	Price per month
Mobile Extra (42% off Peak TalkTalk UK Mobile Rates)	45p
International Extra (Free calls to the Top 36 Landline Destinations at any time of the day)	£3.95
Global Saver (Offers the Global International Rates at any time of the day)	99p
Africa & Asia (See Page 9)	£3

Service and cancellation charges	Charge
Paper bill charge	£1.25
Non-Direct Debit Admin Fee	£3.50
Failed, late and dishonoured payments	£5.00
Early termination fee for an 18 month contract (cessation fee)	Lower of £70.00 or remaining contract fee

## Top 36 International Destinations

On International and Global Tariffs free international calls are available to the following landline destinations. For details of when these free calls are available, please see tariff summary.

Australia	Bulgaria	Czech Republic	France	Hungary	Liechtenstein	Malta	Poland	Slovenia
Austria	Canada (inc. mobile)	Denmark	Germany	Ireland	Lithuania	Netherlands	Portugal	Spain
Azores	Canary Islands	Estonia	Gibraltar	Italy	Luxembourg	New Zealand	Romania	Sweden
Belgium	Cyprus	Finland	Greece	Latvia	Madeira	Nrth Cyprus	Slovakia	USA (inc. mobile)

## Top 55 International Destinations

On the Total Tariffs free international calls are available to the following landline destinations. For details of when these free calls are available, please see tariff summary.

Argentina	Brazil	China	Finland	Hong Kong	Italy	Luxembourg	Monaco	Poland	Singapore	Sweden
Australia	Bulgaria	Cyprus	France	Hungary	Japan	Madeira	Netherlands	Portugal	Slovakia	Switzerland
Austria	Canada (inc. mobile)	Czech Republic	Germany	Iceland	Latvia	Malaysia	New Zealand	Romania	Slovenia	Taiwan
Azores	Canary Islands	Denmark	Gibraltar	Ireland	Liechtenstein	Malta	Norway	Russia	South Korea	USA (inc. mobile)
Belgium	Chile	Estonia	Greece	Israel	Lithuania	Mexico	Nrth Cyprus	San Marino	Spain	Venezuela

## TalkTalk - Standard International Rates

International landline + mobile*	Daytime	Evening	Weekend	International landline + mobile*	Daytime	Evening	Weekend
Afghanistan	109.25	104.50	104.50	Br. Virgin Islands	63.65	54.15	54.15
Albania	41.80	37.05	37.05	Brazil	79.80	64.60	64.60
Albania-Mobile	65.55	60.80	60.80	Brazil-Mobile	103.55	88.35	88.35
Algeria	41.80	37.05	37.05	Brunei	66.50	62.70	62.70
Algeria-Mobile	65.55	60.80	60.80	Bulgaria	41.80	37.05	37.05
American Samoa	130.43	124.73	124.73	Bulgaria-Mobile	65.55	60.80	60.80
Andorra	35.72	28.50	28.50	Burkina Faso	82.65	78.85	78.85
Angola	82.65	78.85	78.85	Burundi	82.65	78.85	78.85
Angola-Mobile	106.40	102.60	102.60	Burundi-Mobile	106.40	102.60	102.60
Anguilla	63.65	54.15	54.15	Cambodia	190.00	185.24	185.24
Antarctica	130.43	124.73	124.73	Cameroon	79.80	64.60	64.60
Antigua	21.85	19.95	19.95	Canada (inc. mobile)	5.00	5.00	5.00
Argentina	79.80	64.60	64.60	Canary Islands	5.00	5.00	5.00
Argentina-Mobile	103.55	88.35	88.35	Cape Verde	82.65	78.85	78.85
Armenia	82.65	67.45	67.45	Cayman Island	63.65	54.15	54.15
Armenia-Mobile	106.40	91.20	91.20	Cayman Island-Mobile	87.40	77.90	77.90
Aruba	62.70	50.35	50.35	Central African Republic	128.46	122.77	122.77
Ascension Island	82.65	78.85	78.85	Chad	130.43	124.73	124.73
Aust- Christmas & Cocos Islands	5.00	5.00	5.00	Chile	79.80	64.60	64.60
Australia	5.00	5.00	5.00	Chile-Mobile	103.55	88.35	88.35
Australia-Mobile	29.00	29.00	29.00	China	21.85	19.95	19.95
Austria	5.00	5.00	5.00	China-Mobile	45.60	43.70	43.70
Austria-Mobile	29.00	29.00	29.00	Colombia	82.65	78.85	78.85
Azerbaijan	49.40	44.65	44.65	Colombia-Mobile	106.40	102.60	102.60
Azores	22.80	19.00	19.00	Comoros	109.25	104.50	104.50
Bahamas	63.65	54.15	54.15	Congo	109.25	104.50	104.50
Bahrain	82.65	67.45	67.45	Cook Islands	130.43	124.73	124.73
Bangladesh	23.75	20.90	20.90	Costa Rica	79.80	64.60	64.60
Bangladesh-Mobile	47.50	44.65	44.65	Costa Rica-Mobile	103.55	88.35	88.35
Barbados	21.85	19.95	19.95	Croatia	41.80	37.05	37.05
Barbados-Mobile	45.60	43.70	43.70	Croatia-Mobile	65.55	64.00	64.00
Belarus	49.40	44.65	44.65	Cuba	109.25	104.50	104.50
Belarus-Mobile	73.15	68.40	68.40	Cuba-Mobile	133.00	128.25	128.25
Belgium	5.00	5.00	5.00	Cyprus	22.80	19.00	19.00
Belgium-Mobile	29.00	29.00	29.00	Cyprus-Mobile	46.55	42.75	42.75
Belize	82.65	67.45	67.45	Cyprus (North)	22.80	19.00	19.00
Benin Republic	79.80	64.60	64.60	Czech Rep-Mobile	49.40	46.55	46.55
Bermuda	21.85	19.95	19.95	Czech Republic	25.65	22.80	22.80
Bhutan	66.50	62.70	62.70	Denmark	5.00	5.00	5.00
Bolivia	82.65	78.85	78.85	Denmark-Mobile	29.00	29.00	29.00
Bolivia-Mobile	106.40	102.60	102.60	Diego Garcia	168.15	163.40	163.40
Bosnia & Herz. - Mobile	65.55	60.80	60.80	Djibouti	82.65	78.85	78.85
Bosnia & Herzegovina	41.80	37.05	37.05	Dominica	74.07	62.51	62.51
Botswana	79.80	64.60	64.60	Dominican Republic	63.65	54.15	54.15

\*International Mobile rates to countries not listed are charged at the applicable fixed line rate

A connection fee of 7p per call will be applied to all chargeable calls

**International landline + mobile**

	<b>Daytime</b>	<b>Evening</b>	<b>Weekend</b>
Dominican Republic-Mobile	87.40	77.90	77.90
East Timor	190.00	185.24	185.24
Ecuador	82.65	78.85	78.85
Ecuador-Mobile	106.40	102.60	102.60
Egypt	77.90	67.45	67.45
Egypt-Mobile	101.65	91.20	91.20
El Salvador	105.45	85.50	85.50
El Salvador-Mobile	129.20	109.25	109.25
Equatorial Guinea	109.25	104.50	104.50
Eritrea	105.45	85.50	85.50
Estonia	49.40	44.65	44.65
Estonia-Mobile	73.15	68.40	68.40
Ethiopia	105.45	85.50	85.50
Ethiopia-Mobile	129.20	109.25	109.25
Falkland Islands	82.65	78.85	78.85
Faroe Islands	35.72	28.50	28.50
Fiji	82.65	78.85	78.85
Finland	25.65	22.80	22.80
Finland-Mobile	49.40	46.55	46.55
France	5.00	5.00	5.00
France-Mobile	29.00	29.00	29.00
French Guiana	109.25	104.50	104.50
French Polynesia	168.15	163.40	163.40
Gabon	79.80	64.60	64.60
Gambia	79.80	64.60	64.60
Georgia	62.70	50.35	50.35
Germany	5.00	5.00	5.00
Germany-Mobile	29.00	29.00	29.00
Ghana	79.80	64.60	64.60
Ghana-Mobile	103.55	88.35	88.35
Gibraltar	22.80	19.00	19.00
Gibraltar-Mobile	46.55	42.75	42.75
Greece	13.30	9.50	9.50
Greece-Mobile	37.05	33.25	33.25
Greenland	82.65	78.85	78.85
Grenada	21.85	19.95	19.95
Guadeloupe	82.65	67.45	67.45
Guam	109.25	104.50	104.50
Guantanamo Bay-Cuba	109.25	104.50	104.50
Guatemala	79.80	64.60	64.60
Guinea Republic	82.65	78.85	78.85
Guinea-Bissau	130.43	124.73	124.73
Guyana	105.45	85.50	85.50
Haiti	98.51	79.42	79.42
Honduras	79.80	64.60	64.60
Hong Kong	5.00	5.00	5.00
Hong Kong-Mobile	11.40	7.60	7.60
Hungary	25.65	22.80	22.80
Hungary-Mobile	49.40	46.55	46.55
Iceland	41.80	37.05	37.05
Iceland-Mobile	65.55	60.80	60.80
India	23.75	20.90	20.90
India-Mobile	47.50	44.65	44.65
Indonesia	64.60	62.70	62.70
Indonesia-Mobile	88.35	86.45	86.45
Iran	105.45	85.50	85.50
Iran-Mobile	129.20	109.25	109.25
Iraq	105.45	85.50	85.50
Ireland	5.00	5.00	5.00
Ireland-Mobile	29.00	29.00	29.00
Israel	49.40	44.65	44.65
Israel-Mobile	73.15	68.40	68.40
Italy	5.00	5.00	5.00
Italy-Mobile	29.00	29.00	29.00

**International landline + mobile**

	<b>Daytime</b>	<b>Evening</b>	<b>Weekend</b>
Ivory Coast	105.45	85.50	85.50
Jamaica	21.85	19.95	19.95
Jamaica-Mobile	45.60	43.70	43.70
Japan	9.50	6.65	6.65
Japan-Mobile	33.25	30.40	30.40
Jordan	102.60	88.35	88.35
Jordan-Mobile	126.35	112.10	112.10
Kazakhstan	64.60	60.80	60.80
Kenya	79.80	64.60	64.60
Kenya-Mobile	103.55	88.35	88.35
Kiribati	130.43	124.73	124.73
Kuwait	82.65	67.45	67.45
Kuwait-Mobile	106.40	91.20	91.20
Kyrgyzstan	64.60	60.80	60.80
Laos	128.46	122.77	122.77
Latvia	49.40	44.65	44.65
Latvia-Mobile	73.15	68.40	68.40
Lebanon	102.60	88.35	88.35
Lebanon-Mobile	126.35	112.10	112.10
Lesotho	79.80	64.60	64.60
Liberia	79.80	64.60	64.60
Libya	41.80	37.05	37.05
Liechtenstein	18.81	17.76	17.76
Liechtenstein-Mobile	42.56	41.51	41.51
Lithuania	49.40	44.65	44.65
Lithuania-Mobile	73.15	68.40	68.40
Luxembourg-Mobile	29.00	29.00	29.00
Luxemburg	5.00	5.00	5.00
Macao	66.50	62.70	62.70
Macedonia (FYROM)	41.80	37.05	37.05
Madagascar	82.65	78.85	78.85
Madeira	22.80	19.00	19.00
Malawi	79.80	64.60	64.60
Malaysia	39.90	37.05	37.05
Malaysia-Mobile	63.65	60.80	60.80
Maldives Isles	82.65	78.85	78.85
Mali	82.65	78.85	78.85
Malta	25.65	22.80	22.80
Malta-Mobile	49.40	46.55	46.55
Marshall Islands	130.43	124.73	124.73
Martinique	82.65	67.45	67.45
Mauritania	109.25	104.50	104.50
Mauritius	105.45	85.50	85.50
Mayotte	105.45	85.50	85.50
Mexico	66.50	62.70	62.70
Micronesia	130.43	124.73	124.73
Moldova	62.70	50.35	50.35
Monaco	33.76	26.60	26.60
Monaco-Mobile	57.51	50.35	50.35
Mongolia	128.46	122.77	122.77
Montserrat	74.07	62.51	62.51
Morocco	41.80	37.05	37.05
Morocco-Mobile	65.55	60.80	60.80
Mozambique	82.65	78.85	78.85
Myanmar	109.25	104.50	104.50
Namibia	79.80	64.60	64.60
Nauru	130.43	124.73	124.73
Nepal	66.50	62.70	62.70
Netherlands	5.00	5.00	5.00
Netherlands Antilles	62.70	50.35	50.35
Netherlands-Mobile	29.00	29.00	29.00
New Caledonia	168.15	163.40	163.40
New Zealand	5.00	5.00	5.00
New Zealand-Mobile	29.00	29.00	29.00

International landline + mobile	Daytime	Evening	Weekend
Nicaragua	105.45	85.50	85.50
Nicaragua-Mobile	129.20	109.25	109.25
Niger	82.65	78.85	78.85
Nigeria	64.60	60.80	60.80
Nigeria-Mobile	88.35	84.55	84.55
Niue Island-Audiotext	128.46	122.77	122.77
Norfolk Island	109.25	104.50	104.50
North Korea	130.43	124.73	124.73
Northern Marianas	105.45	85.50	85.50
Norway	5.00	5.00	5.00
Norway-Mobile	29.00	29.00	29.00
Oman (Muscat)	82.65	67.45	67.45
Pakistan	23.75	20.90	20.90
Pakistan-Mobile	47.50	44.65	44.65
Palau	130.43	124.73	124.73
Panama Rep-Mobile	103.55	88.35	88.35
Panama Republic	79.80	64.60	64.60
Papua New Guinea	82.65	78.85	78.85
Paraguay	79.80	64.60	64.60
Peru	79.80	64.60	64.60
Peru-Mobile	103.55	88.35	88.35
Philippines	66.50	62.70	62.70
Philippines-Mobile	90.25	86.45	86.45
Poland	25.65	22.80	22.80
Poland-Mobile	49.40	46.55	46.55
Portugal	5.00	5.00	5.00
Portugal-Mobile	29.00	29.00	29.00
Puerto Rico	48.45	41.80	41.80
Qatar	82.65	67.45	67.45
Reunion	82.65	78.85	78.85
Romania	49.40	44.65	44.65
Romania-Mobile	73.15	68.40	68.40
Russia	49.40	44.65	44.65
Russia-Mobile	73.15	68.40	68.40
Rwanda	82.65	78.85	78.85
San Marino-Italy	41.80	37.05	37.05
Sao Tome And Principe	130.43	124.73	124.73
Saudi Arabia	62.70	50.35	50.35
Saudi Arabia-Mobile	86.45	74.10	74.10
Senegal	105.45	85.50	85.50
Serbia & Montenegro	41.80	37.05	37.05
Serbia & Montenegro-Mobile	65.55	60.80	60.80
Seychelles	105.45	85.50	85.50
Sierra Leone	79.80	64.60	64.60
Singapore	18.05	14.25	14.25
Singapore-Mobile	41.80	38.00	38.00
Slovak Republic	25.65	22.80	22.80
Slovak Republic-Mobile	49.40	46.55	46.55
Slovenia	41.80	37.05	37.05
Slovenia-Mobile	65.55	60.80	60.80
Solomon Islands	130.43	124.73	124.73
Somalia	130.43	124.73	124.73
South Africa	49.40	43.70	43.70
South Africa-Mobile	73.15	67.45	67.45
South Korea	66.50	62.70	62.70
South Korea-Mobile	90.25	86.45	86.45
Spain (including Balearic Islands)	5.00	5.00	5.00

International landline + mobile	Daytime	Evening	Weekend
Spain-Mobile	29.00	29.00	29.00
Sri Lanka	78.85	69.35	69.35
Sri Lanka-Mobile	102.60	93.10	93.10
St Helena	128.46	122.77	122.77
St Kitts & Nevis	63.65	54.15	54.15
St Lucia	21.85	19.95	19.95
St Lucia-Mobile	45.60	43.70	43.70
St Pierre And Miquelon	63.65	54.15	54.15
St Vincent	63.65	54.15	54.15
Sudan	79.80	64.60	64.60
Surinam	124.63	99.75	99.75
Surinam-Mobile	148.38	123.50	123.50
Swaziland	79.80	64.60	64.60
Sweden	5.00	5.00	5.00
Sweden-Mobile	29.00	29.00	29.00
Switzerland	5.00	5.00	5.00
Switzerland-Mobile	29.00	29.00	29.00
Syria	102.60	88.35	88.35
Taiwan	66.50	62.70	62.70
Taiwan-Mobile	90.25	86.45	86.45
Tajikistan	82.65	78.85	78.85
Tanzania	79.80	64.60	64.60
Thailand	64.60	62.70	62.70
Thailand-Mobile	88.35	86.45	86.45
Togo	105.45	85.50	85.50
Tokelau (New Zealand)	168.15	163.40	163.40
Tonga	128.46	122.77	122.77
Trinidad And Tobago	21.85	19.95	19.95
Trinidad And Tobago-Mobile	45.60	43.70	43.70
Tunisia	41.80	37.05	37.05
Turkey	22.80	19.00	19.00
Turkey-Mobile	46.55	42.75	42.75
Turkmenistan	77.42	71.63	71.63
Turks And Caicos Island	74.07	62.51	62.51
Tuvalu	130.43	124.73	124.73
U.S. Virgin Islands	63.65	54.15	54.15
Uganda	79.80	64.60	64.60
Ukraine	49.40	44.65	44.65
Ukraine-Mobile	73.15	68.40	68.40
United Arab Emirates	62.70	50.35	50.35
Uruguay	79.80	64.60	64.60
Uruguay-Mobile	103.55	88.35	88.35
USA (inc. mobile)	5.00	5.00	5.00
Uzbekistan	64.60	60.80	60.80
Vanuatu	130.43	124.73	124.73
Venezuela	79.80	64.60	64.60
Venezuela-Mobile	103.55	88.35	88.35
Vietnam	128.46	122.77	122.77
Wallis-Idd & Futuna Is	121.70	116.31	107.87
Western Samoa	168.15	163.40	163.40
Yemen	105.45	85.50	85.50
Democratic Republic of the Congo	82.65	78.85	78.85
Zambia	79.80	64.60	64.60
Zambia-Mobile	103.55	88.35	88.35
Zimbabwe	79.80	64.60	64.60
Zimbabwe-Mobile	103.55	88.35	88.35

## TalkTalk Global Rates \*

These rates are available to customers on Global Tariffs and those with Global Bolt On, in addition to the Top 36 International countries. These rates will apply to all calls which are not inclusive.

Landline	pence per min (all times)		pence per min (all times)		pence per min (all times)		pence per min (all times)
Afghanistan	25.00	Northern Mariana Islands	20.00	Hong Kong	3.00	Montserrat	15.00
Albania	5.00	Colombia	4.00	Hungary	2.00	Morocco	15.00
Algeria	8.00	Comoros	27.00	Iceland	3.00	Mozambique	8.00
American Samoa	8.00	Congo	15.00	India	4.50	Myanmar	80.00
Andorra	5.00	Cook Islands	59.00	Indonesia	5.00	Nambia	9.00
Angola	15.00	Costa Rica	4.00	Iran	6.00	Nauru	54.00
Anguilla	12.00	Croatia	3.00	Iraq	11.00	Nepal	11.00
Antarctica	55.00	Cuba	54.00	Ireland	2.00	Netherlands	2.00
Antigua	10.00	Cyprus	2.00	Israel	2.00	Netherlands Antilles	8.00
Argentina	2.00	Northern Cyprus	4.00	Italy	2.00	New Caledonia	21.00
Armenia	4.00	Czech Republic	2.00	Ivory Coast	15.00	New Zealand	2.00
Aruba	9.00	Denmark	2.00	Jamaica	6.00	Nicaragua	15.00
Ascension Island	35.00	Diego Garcia	77.00	Japan	3.00	Niger	10.00
Cocos Islands	2.00	Djibouti	25.00	Jordan	3.00	Nigeria	7.00
Australia	2.00	Dominica	9.00	Kazakhstan	8.00	Niue Island	90.00
Austria	2.00	Dominican Republic	5.00	Kenya	7.00	Norfolk Island	80.00
Azerbaijan	9.00	Ecuador	9.00	Kiribati	44.00	North Korea	33.00
Azores	2.00	Egypt	12.00	Kuwait	6.00	Norway	2.00
Bahamas	3.00	El Salvador	8.00	Kyrgyzstan	9.00	Oman	15.00
Bahrain	4.00	Equatorial Guinea	20.00	Laos	6.00	Pakistan	3.00
Bangladesh	4.00	Eritrea	20.00	Latvia	3.00	Palau	25.00
Barbados	7.00	Estonia	3.00	Lebanon	8.00	Palestine	15.00
Belarus	15.00	Ethiopia	20.00	Lesotho	19.00	Panama Republic	3.00
Belgium	2.00	Falkland Islands	50.00	Liberia	20.00	Papua New Guinea	36.00
Belize	20.00	Faroe Islands	15.00	Libya	20.00	Paraguay	6.00
Benin Republic	11.00	Fiji	20.00	Liechtenstein	5.00	Peru	3.00
Bermuda	5.00	Finland	3.00	Lithuania	4.00	Philippines	10.00
Bhutan	15.00	France	2.00	Luxembourg	2.00	Poland	2.00
Bolivia	7.00	French Guiana	15.00	Macao	4.00	Portugal	2.00
Bosnia & Herzegovina	15.00	French Polynesia	18.00	Macedonia	8.00	Puerto Rico	5.00
Botswana	7.00	Gabon	10.00	Madagascar	15.00	Qatar	15.00
British Virgin Islands	9.00	Gambia	20.00	Madeira	2.00	Reunion	12.00
Brazil	3.00	Georgia	5.00	Malawi	8.00	Romania	3.00
Brunei	3.00	Germany	2.00	Malaysia	3.00	Russia	4.00
Bulgaria	3.00	Ghana	5.00	Maldives	19.00	Rwanda	8.00
Burkina Faso	15.00	Gibraltar	3.00	Mali	20.00	San Marino	6.00
Burundi	7.00	Greece	2.00	Malta	6.00	Sao Tome and Principe	63.00
Cambodia	8.00	Greenland	35.00	Mariana Islands	34.00	Saudi Arabia	10.00
Cameroon	10.00	Grenada	10.00	Marshall Islands	90.00	Senegal	14.00
Canada (inc. mobiles)	2.00	Guadeloupe	5.00	Martinique	50.00	Montenegro	5.00
Canary Islands	2.00	Guam	2.00	Mauritania	16.00	Serbia	5.00
Cape Verde	20.00	Guantanamo Bay	54.00	Mauritius	10.00	Seychelles	15.00
Cayman Islands	7.00	Guatemala	9.00	Mayotte	19.00	Sierra Leone	14.00
Central African Republic	35.00	Guinea Republic	11.00	Mexico	9.00	Singapore	2.00
Chad	15.00	Guinea Bissau	35.00	Micronesia	31.00	Slovak Republic	3.00
Chile	2.00	Guyana	20.00	Moldova	10.00	Slovenia	3.00
China	2.00	Haiti	15.00	Monaco	3.00	Solomon Islands	56.00
Christmas Island	2.00	Honduras	15.00	Mongolia	15.00	Somalia	35.00

\* International Global Rates are not eligible for further Calling Circle discounts.

A connection fee of 7p per call will be applied to all chargeable calls

## TalkTalk Global Rates (Cont.)

### Landline (Cont.)

	pence per min (all times)		pence per min (all times)		pence per min (all times)		pence per min (all times)
South Africa	3.00	Swaziland	15.00	Trinidad & Tobago	6.00	Uruguay	5.00
South Korea	2.00	Sweden	2.00	Tunisia	15.00	Uzbekistan	5.00
Spain	2.00	Switzerland	2.00	Turkey	3.00	Vanuatu	45.00
Sri Lanka	8.00	Syria	15.00	Turkmenistan	9.00	Venezuela	4.00
St Helena	50.00	Taiwan	2.00	Turks & Caicos Island	10.00	Vietnam	6.00
St Kitts & Nevis	15.00	Tajikstan	7.00	Tuvalu	55.00	Wallis & Futuna	90.00
St Lucia	10.00	Tanzania	11.00	U.S. Virgin Islands	2.00	Western Samoa	24.00
St Pierre & Miquelon	40.00	Thailand	2.00	U.S.A. (inc. mobiles)	2.00	Yemen	15.00
St Vincent	10.00	Togo	26.00	Uganda	8.00	Democratic Rep of the Congo	25.00
Sudan	10.00	Tokelau	2.00	Ukraine	7.00	Zambia	3.00
Suriname	18.00	Tonga	15.00	U.A.E.	15.00	Zimbabwe	5.00

### Mobile

	pence per min (all times)		pence per min (all times)		pence per min (all times)		pence per min (all times)
Albania	15.00	Dominican Republic	10.00	Jordan	6.00	Romania	15.00
Algeria	15.00	Ecuador	15.00	Kenya	9.00	Russia	3.00
Angola	20.00	Egypt	10.00	Kuwait	7.00	Saudi Arabia	15.00
Argentina	8.00	El Salvador	10.00	Latvia	15.00	Serbia	20.00
Armenia	15.00	Estonia	25.00	Lebanon	15.00	Singapore	10.00
Australia	9.00	Ethiopia	20.00	Liechtenstein	35.00	Slovak Republic	15.00
Austria	15.00	Finland	10.00	Lithuania	15.00	Slovenia	25.00
Bangladesh	5.00	France	15.00	Luxembourg	15.00	South Africa	9.00
Barbados	20.00	Germany	15.00	Malaysia	8.00	South Korea	4.00
Belarus	15.00	Ghana	10.00	Malta	20.00	Spain	15.00
Belgium	15.00	Gibraltar	25.00	Mexico	17.00	Sri Lanka	10.00
Bolivia	9.00	Greece	15.00	Monaco	20.00	St Lucia	35.00
Bosnia & Herzegovina	20.00	Grenada	15.00	Montenegro	20.00	Suriname	20.00
Brazil	10.00	Guatemala	10.00	Morocco	20.00	Sweden	15.00
Bulgaria	15.00	Hong Kong	3.00	Netherlands	15.00	Switzerland	15.00
Burundi	7.00	Hungary	15.00	New Zealand	15.00	Taiwan	10.00
Cayman Islands	15.00	Iceland	20.00	Nicaragua	20.00	Thailand	5.00
Chile	9.00	India	5.00	Nigeria	10.00	Trinidad & Tobago	10.00
China	4.00	Indonesia	10.00	Norway	15.00	Turkey	15.00
Colombia	7.00	Iran	7.00	Pakistan	3.00	Tuvalu	35.00
Costa Rica	4.00	Ireland	15.00	Panama Republic	9.00	Ukraine	7.00
Croatia	15.00	Israel	5.00	Peru	15.00	Uruguay	65.00
Cuba	54.00	Italy	15.00	Philippines	10.00	Venezuela	10.00
Cyprus	15.00	Jamaica	10.00	Poland	7.00	Zambia	10.00
Czech Republic	10.00	Japan	15.00	Portugal	15.00	Zimbabwe	17.00
Denmark	15.00						



**Calls to paging services**

	Daytime	Evening	Weekend
Fixed Fee 3	25.00	13.51	13.51
Fixed Fee 8	18.57	18.57	18.57
Fixed Fee 9	42.54	42.54	42.54
Fixed Fee 10	25.50	25.50	25.50

**Fixed fee services**

	Fee
Fixed Fee 0	10.00
Fixed Fee 1	24.68
Fixed Fee 6	30.00
Fixed Fee 11	60.00
Fixed Fee 12	75.00
Fixed Fee 13	100.00
Fixed Fee 14	90.00
Fixed Fee 16	14.92
Fixed Fee 17	19.98
Fixed Fee 18	34.90
Fixed Fee 19	39.95
Fixed Fee 20	44.88
Fixed Fee 21	150.00
Fixed Fee 24	80.02
Fixed Fee 25	120.09
Fixed Fee 26	125.02
Fixed Fee 27	130.07
Fixed Fee 28	9.99
Fixed Fee 29	5.00
Fixed Fee 15	6.00

**Personal numbering/messaging svrs**

	Daytime	Evening	Weekend
Personal Number 1	22.80	15.20	7.60
Personal Number 2	47.50	47.50	47.50
Personal Number 3	46.55	37.05	37.05
Personal Number 4	24.70	24.70	24.70
Personal Number 5	16.15	16.15	16.15
Personal Number 6	19.00	19.00	19.00
Personal Number 8	18.98	18.98	18.98
Personal Number 9	22.33	22.33	22.33
Personal Number 10	33.25	33.25	33.25
Personal Number 11	37.05	27.55	27.55
Personal Number 12	25.65	25.65	25.65
Personal Number 13	37.05	37.05	37.05
Personal Number 14	28.025	28.025	28.025
Dolphin Mobile	24.01	17.03	7.65
Services D Rate	15.87	9.35	9.35
Services E Rate	4.69	4.69	4.69
Services F Rate	28.50	19.00	9.50
Services J Rate	30.40	20.90	9.97
Services K Rate	35.62	23.74	11.87
Services M Rate	38.99	26.90	26.90
TalkTalk Together	5.00	5.00	5.00

**Personal numbering - connect fee + per min charge**

	Connect	Daytime	Evening	Weekend
Personal Number 7	50.00	3.95	1.00	1.00

**Calls to internet services**

	Daytime	Evening	Weekend
Internet I1	5.00	5.00	5.00
Internet I2	10.00	10.00	10.00
Internet I3	1.00	1.00	1.00
Internet I4	2.00	2.00	2.00
Internet I5	3.00	3.00	3.00
Internet I8	4.00	4.00	4.00
Internet I9	6.00	6.00	6.00
Internet I10	7.00	7.00	7.00
Internet I11	8.00	8.00	8.00
Internet I12	9.00	9.00	9.00
Internet I13	3.00	2.00	1.00
Internet I14	3.95	1.49	1.00
Internet I15	3.95	1.00	1.00
Internet I16	3.95	3.95	3.95
Internet I17	3.76	0.96	0.96
Internet I18	3.56	0.90	0.90
Internet I19	3.36	0.85	0.85
Internet I20	3.17	0.80	0.80
Internet I21	3.00	1.00	1.00
Internet I22	2.85	0.95	0.95
Internet I23	2.70	0.90	0.90
Internet I24	2.85	1.00	1.00
Internet I25	2.70	1.00	1.00
Internet I26	4.00	2.00	1.00
Internet I30	4.00	3.00	1.00
Internet I33	5.00	4.00	2.00
G2	4.95	2.49	2.00
G4	2.00	1.00	1.00
G5	1.00	0.60	0.50

**Calls not including internet services**

	Daytime	Evening	Weekend
G6	5.00	5.00	5.00
G7	10.00	10.00	10.00
G8	1.00	1.00	1.00
G9	2.00	2.00	2.00
G10	3.00	3.00	3.00
G11	4.00	4.00	4.00
G12	6.00	6.00	6.00
G13	7.00	7.00	7.00
G14	8.00	8.00	8.00
G15	9.00	9.00	9.00
G16	2.00	1.00	1.00
G17	3.00	2.00	1.00
G18	3.95	1.00	1.00
G19	3.95	1.49	1.00
G20	4.95	2.49	2.00
G22	0.50	0.50	0.50
G27	1.50	1.50	1.50
G28	2.50	2.50	2.50

**Calls to multimedia svrs - connect fee + per min charge**

	Connect	Daytime	Evening	Weekend
G3	12.00	3.95	1.49	1.00
MM1	15.00	5.00	5.00	5.00
MM2	25.00	3.95	1.49	1.00
MM3	50.00	3.95	1.49	1.00
MM4	15.00	3.95	1.49	1.00
MM5	20.00	3.95	1.49	1.00
MM6	25.00	4.00	4.00	4.00
MM7	25.00	4.95	2.49	2.00

**Directory Enquiries - per min charge**

	Daytime	Evening	Weekend
Directory Enquiries DQ1	27.50	27.50	27.50
Directory Enquiries DQ2	38.50	38.50	38.50
Directory Enquiries DQ3	44.00	44.00	44.00
Directory Enquiries DQ4	49.50	49.50	49.50
Directory Enquiries DQ5	55.00	55.00	55.00
Directory Enquiries DQ6	60.50	60.50	60.50
Directory Enquiries DQ7	77.00	77.00	77.00
Directory Enquiries DQ8	88.00	88.00	88.00
Directory Enquiries DQ9	110.00	110.00	110.00
Directory Enquiries DQ10	132.00	132.00	132.00
Directory Enquiries DQ11	137.50	137.50	137.50
Directory Enquiries DQ12	165.00	165.00	165.00
Directory Enquiries DQ13	176.00	176.00	176.00
Directory Enquiries DQ39	82.50	82.50	82.50
Directory Enquiries DQ43	22.00	22.00	22.00
Directory Enquiries DQ61	81.41	81.41	81.41
Directory Enquiries DQ89	66.00	66.00	66.00
Directory Enquiries Opal	33.00	33.00	33.00

**Directory Enquiries - fixed fee per call**

	Fee
Directory Enquiries DQ14	29.70
Directory Enquiries DQ15	33.00
Directory Enquiries DQ16	38.50
Directory Enquiries DQ17	44.00
Directory Enquiries DQ18	154.00
Directory Enquiries DQ19	165.00
Directory Enquiries DQ20	166.10
Directory Enquiries DQ21	187.00
Directory Enquiries DQ22	220.00
Directory Enquiries DQ50	34.87
Directory Enquiries DQ57	25.85
Directory Enquiries DQ58	208.09
Directory Enquiries DQ59	214.56
Directory Enquiries DQ62	176.44
Directory Enquiries DQ66	31.93
Directory Enquiries DQ79	49.50
Directory Enquiries DQ88	110.00
Directory Enquiries DQ99	66.11

**Directory Enquiries - 60 sec Inclusive charge + usage**

	Inclusive	Daytime	Evening	Weekend
Directory Enquiries DQ31	38.50	11.00	11.00	11.00
Directory Enquiries DQ32	42.90	9.90	9.90	9.90
Directory Enquiries DQ33	53.90	22.00	22.00	22.00
Directory Enquiries DQ34	55.00	11.00	11.00	11.00
Directory Enquiries DQ35	66.00	11.00	11.00	11.00
Directory Enquiries DQ40	22.00	22.00	22.00	22.00
Directory Enquiries DQ48	55.00	22.00	22.00	22.00
Directory Enquiries DQ49	55.00	55.00	55.00	55.00
Directory Enquiries DQ51	165.00	165.00	165.00	165.00
Directory Enquiries DQ55	20.90	20.90	20.90	20.90
Directory Enquiries DQ67	44.00	44.00	44.00	44.00

**Wifi Services**

	Daytime	Evening	Weekend
FW1 Rate	14.735	14.735	7.189
FW2 Rate	13.954	11.609	5.917
FW3 Rate	15.516	12.391	6.251
FW4 Rate	15.07	9.21	4.611
FW5 Rate	14.065	11.386	6.363
FW6 Rate	12.279	9.823	5.917

**Directory Enquiries - connect fee + per min charge**

	Connect	Daytime	Evening	Weekend
Directory Enquiries	33.00	33.00	33.00	33.00
Directory Enquiries DQ23	21.98	44.00	44.00	44.00
Directory Enquiries DQ24	21.98	137.50	137.50	137.50
Directory Enquiries DQ25	27.50	22.00	22.00	22.00
Directory Enquiries DQ26	27.50	33.00	33.00	33.00
Directory Enquiries DQ27	38.39	11.00	11.00	11.00
Directory Enquiries DQ28	53.90	9.90	9.90	9.90
Directory Enquiries DQ29	109.99	66.00	66.00	66.00
Directory Enquiries DQ30	164.89	33.00	33.00	33.00
Directory Enquiries DQ36	13.71	16.50	16.50	16.50
Directory Enquiries DQ37	27.40	19.80	19.80	19.80
Directory Enquiries DQ38	108.83	64.90	64.90	64.90
Directory Enquiries DQ41	44.00	88.00	88.00	88.00
Directory Enquiries DQ42	64.89	8.80	8.80	8.80
Directory Enquiries DQ44	31.66	33.00	33.00	33.00
Directory Enquiries DQ45	38.52	5.50	5.50	5.50
Directory Enquiries DQ46	42.90	9.90	9.90	9.90
Directory Enquiries DQ47	55.00	88.00	88.00	88.00
Directory Enquiries DQ52	31.90	31.90	31.90	31.90
Directory Enquiries DQ53	42.90	20.90	20.90	20.90
Directory Enquiries DQ54	33.00	5.50	5.50	5.50
Directory Enquiries DQ56	31.90	9.90	9.90	9.90
Directory Enquiries DQ60	21.98	22.00	22.00	22.00
Directory Enquiries DQ64	43.95	16.50	16.50	16.50
Directory Enquiries DQ65	220.11	11.00	11.00	11.00
Directory Enquiries DQ68	53.90	15.40	15.40	15.40
Directory Enquiries DQ69	164.92	82.50	82.50	82.50
Directory Enquiries DQ70	43.95	25.30	25.30	25.30
Directory Enquiries DQ71	43.95	15.40	15.40	15.40
Directory Enquiries DQ72	64.90	15.40	15.40	15.40
Directory Enquiries DQ73	64.89	25.30	25.30	25.30
Directory Enquiries DQ74	64.89	20.90	20.90	20.90
Directory Enquiries DQ75	53.90	26.40	26.40	26.40
Directory Enquiries DQ76	82.47	165.00	165.00	165.00
Directory Enquiries DQ77	64.90	29.70	29.70	29.70
Directory Enquiries DQ78	64.90	34.10	34.10	34.10
Directory Enquiries DQ80	49.50	11.00	11.00	11.00
Directory Enquiries DQ81	49.50	13.20	13.20	13.20
Directory Enquiries DQ82	49.50	33.00	33.00	33.00
Directory Enquiries DQ83	88.00	88.00	88.00	88.00
Directory Enquiries DQ84	75.90	15.40	15.40	15.40
Directory Enquiries DQ85	165.00	132.00	132.00	132.00
Directory Enquiries DQ86	75.90	20.90	20.90	20.90
Directory Enquiries DQ87	26.40	46.20	46.20	46.20
Directory Enquiries DQ92	86.90	20.90	20.90	20.90
Directory Enquiries DQ93	75.90	27.50	27.50	27.50
Directory Enquiries DQ94	86.90	27.50	27.50	27.50
Directory Enquiries DQ95	31.90	53.90	53.90	53.90
Directory Enquiries DQ96	64.90	44.00	44.00	44.00
Directory Enquiries DQ97	75.90	218.90	218.90	218.90
Directory Enquiries DQ98	185.90	218.90	218.90	218.90
DQ Telecom Plus	38.38	38.38	38.38	38.38
DQ Telecom Plus 2	27.40	33.00	33.00	33.00

**TalkTalk Customer Services**

	Per Minute
TalkTalk Customer Services	Free
Disability Support Line	Free
Disability Support Line (Line Rental)	Free
TalkTalk Credit Control	Free
TalkTalk Life Team	Free
TalkTalk Online Billing	Free
TalkTalk Broadband	Free
TalkTalk Broadband Technical Support	Free
TalkTalk Mobile	Free
TalkTalk Together	08444777777 5.00

## International 18418

### Landline

	Pence per min (all times)		Pence per min (all times)		Pence per min (all times)
Argentina	2.00	Iceland	4.00	Portugal	2.00
Australia	2.00	India	11.00	Romania	4.00
Austria	2.00	Indonesia	6.00	Russia	4.00
Bangladesh	4.00	Iran	8.00	San Marino	3.00
Belgium	2.00	Ireland	2.00	Saudi Arabia	15.00
Brazil	4.00	Israel	4.00	Senegal	14.00
Bulgaria	4.00	Italy	2.00	Singapore	4.00
Cameroon	18.00	Japan	4.00	Slovakia	10.00
Canada	2.00	Kenya	15.80	Slovenia	4.00
Chile	4.00	Latvia	10.00	South Africa	5.00
China	4.00	Lithuania	10.00	South Korea	4.00
Cyprus	4.00	Luxembourg	2.00	Spain (inc Balearic Islands)	2.00
Czech Republic	4.00	Malaysia	4.00	Sri Lanka	11.00
Denmark	4.00	Malta	10.00	Sweden	2.00
Egypt	11.90	Mexico	4.00	Switzerland	2.00
Estonia	4.00	Monaco	4.00	Taiwan	4.00
Finland	4.00	Morocco	16.50	Thailand	6.00
France	2.00	Netherlands	2.00	Turkey	8.00
Germany	2.00	New Zealand	2.00	United Arab Emirates	17.80
Ghana	8.00	Nigeria	5.00	USA	2.00
Gibraltar	4.00	Norway	2.00	Venezuela	4.00
Greece	4.00	Pakistan	10.00	Zambia	5.00
Hong Kong	4.00	Philippines	11.00	Zimbabwe	6.00
Hungary	4.00	Poland	2.00		

### Mobile

	Pence per min (all times)		Pence per min (all times)		Pence per min (all times)
Argentina	15.00	Iceland	20.00	Poland	20.00
Australia	15.00	India	11.00	Portugal	20.00
Austria	20.00	Indonesia	10.50	Romania	20.00
Bangladesh	10.00	Iran	25.00	Russia	15.00
Belgium	20.00	Ireland	15.00	Saudi Arabia	17.00
Brazil	15.00	Israel	15.00	Singapore	15.00
Bulgaria	20.00	Italy	20.00	Slovakia	20.00
Canada	2.00	Japan	15.00	Slovenia	30.00
Chile	15.00	Kenya	23.00	South Africa	15.00
China	4.00	Latvia	20.00	South Korea	5.00
Cyprus	15.00	Lithuania	20.00	Spain (inc Balearic Islands)	20.00
Czech Republic	20.00	Luxembourg	20.00	Sri Lanka	15.00
Denmark	20.00	Malaysia	15.00	Sweden	20.00
Egypt	10.00	Malta	30.00	Switzerland	20.00
Estonia	30.00	Mexico	15.00	Taiwan	15.00
Finland	20.00	Morocco	22.00	Thailand	8.00
France	15.00	Netherlands	20.00	Turkey	15.00
Germany	20.00	New Zealand	20.00	USA	2.00
Ghana	10.80	Nigeria	17.00	Venezuela	20.00
Greece	20.00	Norway	20.00	Zambia	20.00
Hong Kong	15.00	Pakistan	15.00	Zimbabwe	25.00
Hungary	20.00	Philippines	15.50		

\* International Access calls are not eligible for further Calling Circle discounts. To receive International Access rates, the prefix 18418 must be dialled at the beginning of each call

A connection fee of 7p per call will be applied to all chargeable calls